

CRYSTAL COVE BEACH COTTAGES

1. **How do I make a reservation to stay at Crystal Cove Beach Cottages?**

Reservations must be made through [ReserveAmerica](#) by visiting [ReserveAmerica.com](#) or calling 800.444.7275 from 8:00 am to 6:00 pm Pacific Time, seven days a week. We recommend that you visit [CrystalCoveBeachCottages.org](#) prior to making a reservation for detailed information on the types of accommodations the historic cottages offer as well as rental policies and procedures. We highly recommend you create an account[pre-register] with [ReserveAmerica](#) prior to making a reservation.

2. **What are the rates for cottage rentals?**

The average rate per Cottage for four people is \$168 per night. There is an additional charge of \$30 per person per night for additional guests up to the maximum occupancy allowed per cottage. Dorm-style Cottage Rooms average approximately \$31 per person per night for minimum occupancy. Additional guests are charged \$20 per person per night up to the maximum occupancy. For rate and occupancy details, see [CrystalCoveBeachCottages.org](#).

3. **Am I able to cook during my stay at Crystal Cove Beach Cottages?**

All cottages have a microwave and refrigerator, and ADA-accessible units have a small electric cook top. Self contained gas canister type barbeques are permitted on the beach and at designated locations at each cottage.

4. **Will I be able to barbecue at the cottages if I am an overnight guest at Crystal Cove Beach Cottages?**

In general, open flames are not allowed in the [Crystal Cove Historic District](#). This includes charcoal and wood burning barbeques, tiki torches, smoking, and other open flames. Self contained gas canister type barbeques are permitted on the beach and at designated locations at each cottage.

5. **Are pets allowed at the Crystal Cove Historic District?**

Dogs on leashes, are only allowed on the common roads and trails. No pets are allowed in the cottages or on the beach with the exception of certified/companion canines.

6. **What are Dorm-style Cottages?**

Cottages #29, #38, and #39 have been designated as Dorm-style Cottages. These lodgings include individually secured bedrooms that share a common living area, kitchen, patio areas

and bathrooms. Like the individual cottages, the Dorm-style Cottages have been decorated with period colors and furnishings to preserve Crystal Cove's unique historical ambiance.

For Dorm-style Rooms, linens and towels will be furnished on bed tops upon arrival. It will be the guests' responsibility to make their own beds. Towels are not replaced during your stay.

Common area Kitchens feature a microwave, refrigerator, disposable plates and utensils. In addition, ADA-accessible cottages include a small cook top. Alcohol possession is prohibited in all Dorm-style Cottages/Rooms.

7. How many nights can I stay at the cottages? Is there a limit?

You can reserve up to 7 nights per 'rolling calendar year.' These can be reserved in one 7 night block or split between multiple stays.

8. What amenities are provided at Crystal Cove Beach Cottages?

Every Individual and Dorm-style Cottage has been renovated to match its 1935 to 1955 condition. Every cottage has been carefully restored with modern electricity, plumbing, and safety features, while at the same time preserving every original detail possible. The historic cottages are fully furnished with vintage furniture.

Housekeeping service is limited. For Individual Cottages, beds will be made with towels and soap placed in bathrooms. No daily service will be provided except for trash removal. After 4 days, towels will be replaced upon request. For Dorm-style Rooms, linens and towels will be furnished on bed tops upon arrival. It will be the guests' responsibility to make their own beds. Towels are not replaced during your stay.

There are no laundry facilities on the premises. No beach towels will be furnished, but they, along with chairs and umbrellas, will be available during the season on the beach for a fee. There are no televisions in the cottages. All cottages have kitchens* and bathrooms. Kitchens feature a microwave, refrigerator and disposable plates and utensils, and ADA-accessible cottages include a small cook top. Cottages do not have working kitchen stoves. Complimentary coffee and tea will be available at the reception office each morning. Smoking is prohibited in and around all cottages, and alcohol possession is prohibited in all Dorm-style Cottages. For full information about Crystal Cove Beach Cottages' amenities, please review our Guest Information at CrystalCoveBeachCottages.org.

9. What are the Check-In and Check-Out times?

Check-In is from 4:00 pm to 9:00 pm, and check-out is 11:00 am. No late Check-Outs allowed.

10. What is the cancellation policy at Crystal Cove Beach Cottages?

To cancel a reservation, call [ReserveAmerica's](#) Customer Service: 800.695.2269 *or*, if your reservation was made online, visit their website at [ReserveAmerica.com](#). The cancellation policy at Crystal Cove Beach Cottages is as follows:

- :: Your original \$7.50 reservation fee is nonrefundable.
- :: If you cancel a confirmed reservation or must leave the park early, a cancellation fee of \$7.00 per reserved cottage will be deducted from any refund you may be due.
- :: If you cancel a confirmed reservation and make a new reservation during the same call, a transfer fee of \$7.50 will be charged.
- :: If you cancel your reservation after 5:00 pm the day before your arrival date, the first night's fee is forfeited.
- :: A reservation will be held for you until 12:00 pm the day after your arrival date. If you do not call the Registration Office before that time, you will be considered a "no-show," and your reservation will be cancelled. You will be refunded the amount paid for the cottage, less the nonrefundable \$7.50 reservation fee, the \$7.00 cancellation fee, and one night's rental use fee.
- :: If you miss your first day but plan to arrive later, you must call the Registration Office each day to hold the remainder of your reservation.
- :: If you must leave one or more days early, Check-Out before 11 am (there are no exchanges). Retain your confirmation letter until you have received your refund or your credit card has been credited, if applicable. Allow at least 30 days to receive your refund.
- :: If an emergency or disaster forces closure, we will try to notify you as soon as possible. All fees, including the reservation fee, will be refunded.
- :: In cases of inclement weather when the cottages remains open but you choose to leave, refunds will be based on the 'early-out/cancellation' policy.
- :: If you are unable to honor your reservation due to a medical emergency or death in the family, a cancellation fee of \$7.00 per reservation will be deducted from any refund you may be due.